



GLADSTONE MEDICAL



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 Ms. Debbie Portbury

Volume 04 Issue 2

July 2004

Gladstone Medical Centre Newsletter

Please find new issue of Gladstone Medical Centre Newsletter. We are very encouraged by the response we received from our patients and colleagues.

Please continue sending your comments and suggestions.

New GMS Contract – Changes

We have successfully implemented the Government guidelines for New GMS contract. The changes were as follows:

- Regular appointment are now 10 minutes for each patients so that there will be more consultation time for each patient.
- Emergency appointment is 5 minutes for each patient. For genuine medical emergencies only.
- New services are being provided at Gladstone Medical Centre, including *Warfarin monitoring, Rheumatology Services, and advance Diabetic Screening.*
- Out of Hours cover will continue to be provided by GP Out of Hour Service from 6:30 pm until 8 o'clock am instead of from 7:00 pm to 8:30 am.
- Saturday Morning Surgery– All surgeries in Birkenhead and Wallasey area will be closed on Saturday mornings as from 1st October 2004. GPOOH Service will provide cover for whole of weekends and bank holidays.
- Chronic Disease Management, we are now able to call all patients for medical review who are on our Chronic Disease Register and not had medical review done in the last 12 months. Please make sure we have got your correct telephone number so that the surgery administrator can ring you with your appointment

Gladstone Medical Centre has been selected at a pilot project on the care of Mental Health patients.

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STAFF AT GLADSTONE MEDICAL CENTRE

DOCTORS

Dr. M.Salahuddin (Male)
 Dr. K. Alauddin (Female)
 Dr. J. McKay (Male)
 Dr. A. Adegoke (Male)
 Dr. S.S Garewal (Male)

Practice Staff

Practice Manager:

Debbie Portbury

Practice Administrators

Helen Davies,

Dhun Setna

Computer /IT Officer

Zubair Qureshi

Receptionists:

Joanne Griffiths (Asstt.Manager)

Jane Lydiatt (Sr.Receptionist),

Denise Breheny

Ann Mathews

Sharon Hanna

Kate Mills

Margaret Altham

Sonia Littleler

Secretary:

Sue Steen

Nurse Co-ordinator:

Sue Passingham;

Practice Nurse

Mavis Garewal,

Sarah McAdam

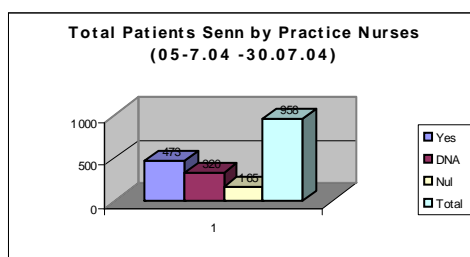
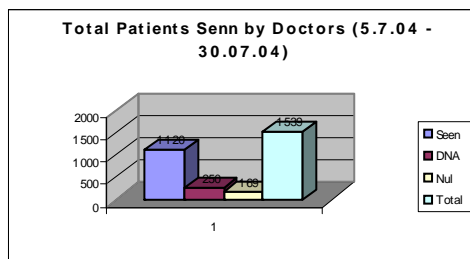
Kay Lochhead

Appointments at Gladstone MC For the period (05.07.04—30.07.04)

For the month of July *total patients seen by doctors were 1120* while a *total of 250 patients neither kept the appointments nor cancel it.*

Similarly total patients seen by *practice nurse were 473* while a *total of 320 patients did not attend.*

It is important that if for some reason you can not make your appointment, please let us know as soon as possible so that appointment can be given to another patient



Gladstone

**Caring–
Approachable –
Efficient and
Friendly**

Medical Centre

Surgery news

Dr A. Adegoke's 40TH Birthday

Dr Abel Adegoke celebrated his 40th birthday on 21st July. The practice staff and friends joined him for the celebrations.



New Staff

We welcome our new member of staff Sonia Littler. We welcome her and would like to wish her all the best.

News

- **EHR**– Gladstone Medical Centre is continuing to spoke Birkenhead and Wallasey PCT in the development of Electronic Health Record for the residence of Wirral.
- **Mental Health:** We have been selected in a pilot project for Mental Health Collaborative.
- **Graduate Mental Health Worker**– Will be commencing work as from 1st Aug 2004.
- **Medical Students**— Gladstone Medical Centre have been training students from Liverpool medical college for the past 4 years. This year we will be increasing our intake to 6 students a year. They will be here for Fridays only with Dr Adegoke and the nurses. They only be present during the consultation with patients approval .

Surgery Times

Reception Open from

Monday To Friday 830 am–1200 noon
2.30 pm–06:00 pm

Surgeries

Monday To Friday 9:00 am –11.30 am
4:00 pm – 6:00 pm

Saturday (Emergencies only)

Clinics

Immunisation	Monday
Baby Clinic & Post-Natal	Monday
Minor Surgery	1st Wednesday of Month
Phlebotomy	Wednesday
CHD	Thursday
Asthma	Friday
Well Women	Friday
Diabetic	Wednesday
Podiatry \ Chiroprody	Thursday/ Friday
Ante-Natal	Thursday
Elderly	Tuesday
Stop Smoking	Thursday
Counsellor	Friday/ Sat

Awards

Gladstone Medical Centre winner of the following prestigious awards:-

- Merit Award for Practice 1997 Teambuilding;
- Clinical Excellence 1997 (Cardiology);
- Clinical Excellence 1998 (Gastric Diseases);
- Beacon Practice 1999 (Effective Prescribing);
- Beacon Practice 2000 (Effective Prescribing);
- Beacon Practice 2001 (Effective Prescribing);
- Investors in People award 2002
- We are please the surgery has been entered for the 2004 award in three categories

We are on the Web

We gladly announced that we have updated our web pages.

<http://www.gladstonemed.co.uk>

Please Help Us to Help You.

- Please note that Emergency appointments are only for genuine emergencies only. Please do not request repeat medication or sick note. The emergency appointment is only for one patient.
- Please make sure we have got your correct telephone number so that the surgery administrator can ring you with your appointment
- Flue– As previous years we will be holding special clinics to administer Flu Vaccinations. The department of health recommends that all people aged 65 and over and at risk group should have annual flu vaccination. Please contact at the surgery for further details.

GLADSTONE MEDICAL CENTRE



**Keep It Or Cancel
But Do Not Forget It**

- Missed appointments keep everyone waiting.
- it's never too late to cancel an appointment